

Pro-Shop Sales Associate

Montcalm Golf Club is hiring a Pro-Shop Sales Associate. Having been named one of Golf Digest's Top 5 New England courses the last 3 years, the course continues to get rave reviews from members and guest who enjoy this breathtaking golf course. Montcalm is seeking an individual that has a passion to providing customer service that matches the exquisite course. Our Pro Shop Sales Associate will provide our members with a positive first and last impression. The Pro Sales Associate is responsible for booking tee times and increasing/driving sales in the Pro Shop, answering the phone enthusiastically and with professional etiquette, greet and assist members and respond to requests utilizing knowledge of members names, administratively assist with golf events and always maintain a professional appearance and behavior. Training will be provided for this position.

Montcalm is open yearly from May to October. While this is a seasonal position, we are seeking an individually that wants to return each year for this role. What a great way to enjoy the New Hampshire's most beautiful season.

Compensation and Benefits:

- Competitive wage
- Eligible for overtime
- Access to all course benefits

Responsibilities:

- Booking tee times/ checking members in for tee times
- Greet and assist members
- Sell pro-shop merchandise
- Assist with golf events
- Provides excellent customer service to all guest and members
- Responds quickly and proactively to guest's concerns
- Understands the brand's service culture
- Additional duties as required

Requirements:

- 2 plus years in a retail/ service-related field
- Knowledge of the golf game is ideal, but not required
- Excellent customer service skills
- Must have basic computer skills
- Self-motivated, responsible, and accountable
- Professional image as a representative of the company
- Ability to work during the months of May to October (recurring yearly position)

Keywords: sales, golf, customer service